

EICS Bulletin - PKI Certificate Authority Unavailable Evening 06 March 2010

Access to EICS is achieved using a PKI Certificate from the Internal Credential Management (ICM) Service of PWGSC. ICM Services = PKI Certificate Authority.

This is to inform you that maintenance will be conducted by PWGSC on Internal Credential Management (ICM) Services during the evening of **Saturday 6 March 2010, between the hours of 20:00 and 23:59 ET (8pm and midnight)**. ICM services will be unavailable - no PKI logins - during the full duration of this maintenance window to allow for maintenance activities to take place.

Your PKI Certificate (Entrust Profile) may become disabled if multiple logins are attempted while the PKI directory is unavailable. This includes Certificates used for EDI encryption.

Please note that since EICB does not offer support outside of regular office hours (08:00 – 17:00 ET) - nor does the PKI Certificate Authority – any disabled PKI Certificates would **not be resolved before the morning of Monday 8 March 2010.**

Please direct your requests or questions to the EICS Help Desk at 1-877-808-8838 or 613-944-1265 or through e-mail to eics.scei@international.gc.ca

JCBC

Jensen Customs Brokers Canada Inc.

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If you have questions, please contact the JCBC Lumber Desk via e-mail at lumber.permits@ngjensen.com, or by telephone at (888) 645-9777 ext 2.

If you no longer wish to receive these notices, contact our Trade/Compliance Services Department at: compliance.us@ngjensen.com

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