

Bulletin 23 April 2009 PKI Maintenance Schedule (EICS Web and EDI) :

The PKI Certificate Authority (ICM) is scheduling system maintenance during the weekend 24-26 April 2009.

The PKI Directory Service will be transferred to a back-up system on Friday April 24th between 20:00 and 24:00 hrs (midnight) ET, and will revert to the main system on Sunday April 26th between 14:00 and 18:00 hrs ET. PKI services may be intermittently unavailable during these change-overs.

Your PKI Certificate (Entrust Profile) may become disabled if multiple logins are attempted while the PKI directory is unavailable. This includes Certificates used for EDI encryption.

Please note that since EICB **does not offer support outside of regular office hours (08:00 – 17:00 EST) - nor does the PKI Certificate Authority – any disabled PKI Certificates would not be resolved before the morning of Monday the 27th April.**

To avoid such potential difficulties, you are encouraged to submit applications in advance of the weekend, where possible.

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If you have questions, please contact the JCBC Lumber Desk via e-mail at lumber.permits@ngjensen.com, or by telephone at (204) 928-2812.

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