

CBP Issues New Procedures for Carriers to Obtain User Fee Decals and Transponders

U.S. Customs and Border Protection (CBP) recently issued new procedures that will be used for the issuance of user fee decals and transponders.

The Decal and Transponder Online Procurement System (DTOPS) has been created by CBP as a public-facing website that will be available for user fee and transponder transactions beginning on September 24, 2008. CBP provides that the system will mirror the main functionality of the current decal and transponder payment system, TradeLinks, but will include some enhancements.

DTOPS will allow users with internet access to purchase, renew, and transfer user fees for the transponder(s) for their vehicle(s), and purchase and renew user fees for their aircraft or vessel(s). The system also provides public users the ability to update conveyance information, company accounts, registered owners, and user access. Using DTOPS, owners can also order a free replacement transponder; perform a user fee transfer for a vehicle, update vehicle information, and pay for the current and following year's renewal fee(s) within a specific timeframe.

For all applications submitted after September 24, 2008, paper correspondence must be sent to the following address:

U.S. Customs and Border Protection
Attn: DTOPS Program Administrator
6650 Telecom Drive Suite 100
Indianapolis, IN 46278

Correspondence sent via facsimile must be sent to (317) 290-3219.

CBP provides that customers will be contacted in the near future with more information about accessing their data in the new DTOPS system. As with all new systems, there may be a gap in on-line service as the new system is brought on-line. CBP will work to ensure any delays are as minimal in impact as possible to our customers. Carriers are reminded to ensure that all commercial vehicles in their fleets carry a copy of the CBP receipt that reflects the appropriate transponder

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