

ACE Problem Causing Rejection of Truck e-Manifests

U.S. Customs and Border Protection (CBP) has issued notification that ACE is currently experiencing synchronization issues with the FAST database that is causing Commercial Drivers Licenses (CDL) to appear to be expired. The problem is causing ACE to reject truck manifests when the FAST card number is used to add the driver to a trip. CBP is aware of the problem and is working on resolving the issue with an emergency fix, and will issue notification of when the fix will be in place as soon as possible.

In today's notice, CBP asks that in the interim, drivers and members of the trade refrain from going to or contacting the FAST enrollment center. If this condition arises, CBP advises that the driver information should be sent as a "one-time" driver by including all data fields, but do not add the FAST card number. Drivers should display their FAST driver card to the CBP Officer at arrival in the United States.

The CBP notice was issued through the new Cargo Systems Messaging Service (CSMS), and is available online at:

http://apps.cbp.gov/csms/viewmssg.asp?Recid=17089&page=&srch_argv=08-000081&srctype=all&btype=&sortby=&sby=

If you are a user of CBP's automated trade processing systems and would like to learn more about CSMS, or would like to subscribe to receive these messages from CBP, you can do so on the CBP website at:

http://www.cbp.gov/xp/cgov/trade/automated/modernization/whats_new/whats_new_ace_archives/feb_march08_archive/plans_launch_nmbs.xml

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