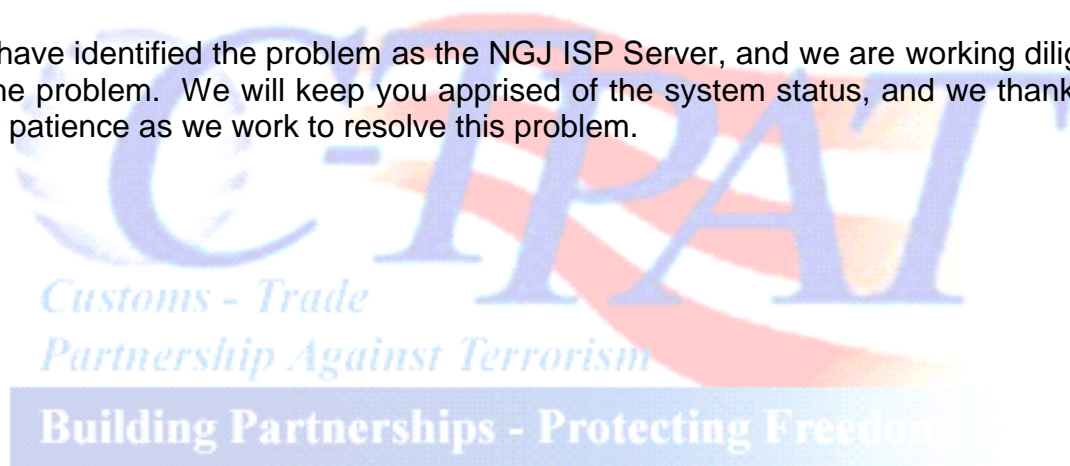


### **NGJ Experiencing Temporary Lumber Permit System Outage**

Please be advised that Norman G. Jensen, Inc. (NGJ) is experiencing a system outage in the lumber permit process that is interrupting the receipt of information via e-mail from the Department of Foreign Affairs and International Trade Canada (DFAIT). The lumber permits are being sent and approved, but we are unable to automatically post the responses from DFAIT into the NGJ permit grid. Due to this interruption, we have begun to pull the information from the DFAIT website and manually post the responses in the system. These responses will appear on the grid as they are posted, however we are approximately two hours behind.

We have identified the problem as the NGJ ISP Server, and we are working diligently to fix the problem. We will keep you apprised of the system status, and we thank you for your patience as we work to resolve this problem.



The *NGJ International Trade Update* provides information obtained from third parties, primarily government, and advice based on that information. Norman G. Jensen Inc. (NGJ) has not verified the accuracy of the information nor is it capable of verifying the accuracy of the information. As a consequence, NGJ will not be liable for injury suffered as a result of reliance on the information or the recommendations provided in the *NGJ International Trade Update*.

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If you have questions, no longer wish to receive these notices via fax, or wish to receive these notices via e-mail, contact NGJ's Trade/Compliance Services Department at:

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*Norman G. Jensen, Inc. is a validated participant in the Customs-Trade Partnership Against Terrorism (C-TPAT).*